



Terms and conditions

Valid before 20-07-2020

Prices

All prices are DKK and include VAT of 25 %.

Payments

We accept Dankort, VisaDankort, e-Dankort, Visa, Mastercard, Maestro and Visa Electron. When ordering, you will be asked to enter your card number, the expiry date, and the security code.



Security

QuickPay, our payment system provider, uses the SSL security protocol. It encrypts information transmitted from an internet browser (the card holder) to an internet server (the seller). As a result, the information transmitted when you pay with your card is protected as it is transmitted from your computer to Danes Worldwide. SSL is a widely respected method of encryption for online purchases, and it is regarded as extremely secure. The process of transacting a purchase using SSL is illustrated at www.pbs-international.dk.

Confidential Information

Your information – name, address, and email address – is transmitted to us in encrypted form, as shown by the image of a padlock at the bottom right hand side of the page. Once you have issued an order, you will receive an order confirmation by email. We keep the order data for 2 years to ensure our ability to process any claims.

Our policy on data protection is available [here](#).

Delivery

We deliver physical products via SwissPost and Porto Partner at no additional charge.



Order Confirmation

When you purchase a product online, we will immediately issue an order confirmation to your email address. It will contain the order number, the name and address of the payor, the payment method, a delivery address if relevant, and a listing of the products ordered.

Receipt

The last step in the purchase process is the issuance of a receipt for payment. We recommend that you print it out immediately as it must be presented in the event of a return or a claim.

RETURNS

You may return your Summer School purchase within 14 days.

Claims

As of the date of receipt of your purchased product, you are entitled to a 2-year claims period according to relevant legislation. Vandalism, misuse and other inappropriate use invalidate the right to make a claim. Claims regarding defects and damage must be reported to Danes Worldwide within a reasonable amount of time after the defect or damage was discovered or should have been discovered. You must provide a description of the defect or damage.

Shipment of Returns

Items being returned for refund or exchange should be mailed to the address shown at the bottom of this page under the heading "Company Information".

Your order and purchase via danes.dk are transacted in Danish and are subject to Danish legislation including the legislation pertaining to certain types of consumer agreements (door to door selling, distance sales, and service subscriptions) commonly referred to as the doorstep sales law.

Disclaimer

We are not liable for printing errors, misstated prices, changes in VAT/taxes and supply shortages. Any special offers are valid until supply is exhausted.



Danes Worldwide

Company Information

The Danes Worldwide Summer School
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DK-1150 Copenhagen K
+45 3332 0913
danes@danes.dk

Should you have questions regarding our terms and conditions, you are welcome to call our offices at +45 3332 0913 or write to danes@danes.dk. Please ask for our [Senior Financial Manager, Peter Rasmussen](#)