



# Technical recommendations

## All e-learning products

### Recommended devices

Computers:

- **PC**, Windows 10 or above
- **Mac**, Apple OS X

Tablets:

- **iPad, iPad Mini and iPad Pro**

### We do not recommend:

- **iPhones:** While they can be used (just like an iPad) we do not recommend using them because of the very small screen size.
- **Android, Windows and Kindle mobile devices.** We cannot guarantee full functionality on these devices, but if you have one of these devices and want to use it we recommend testing it by trying one of our demos.

We also recommend a minimum **screen size of 7,9" (20x13,4 cm)**.

### Browsers & Software

**School Danish, Basic Danish B1, Advanced Basic Danish B2 and Danish for Beginners A1 & A2** all require an updated version of Chrome, Firefox or Safari.

We cannot guarantee full functionality on Internet Explorer, Microsoft Edge, Opera or any other browser (mobile or desktop) that has not been mentioned here.

Our products must be accessed via a browser and as such, we do not recommend the **Canvas app**.

### Microphone, Camera & Keyboard

**All of our products require use of a microphone and a camera for hand-in assignments and/or voice synchronization exercises.** Most microphones – external or built-in – are sufficient. Mobile device cameras can be used for recording and uploading if a webcam is not available on the device used for accessing the e-learning product.

Furthermore, we recommend the use of a keyboard with a Danish layout that has built-in Ææ, Øø and Åå buttons. If a keyboard with a Danish layout cannot be acquired, these options exist:

1. If a mobile device is in use, the keyboard can be swapped to the Danish layout. You may need to download and install the keyboard/language pack first.
2. On PC/Mac the on-screen keyboard can be used for special characters (the on-screen keyboard enables you to click on a keyboard with your mouse).
3. Instead of writing the special characters æ, ø and å, we also accept *ae, oe* and *aa* as replacements. But, from a learning perspective, we do not recommend this approach.